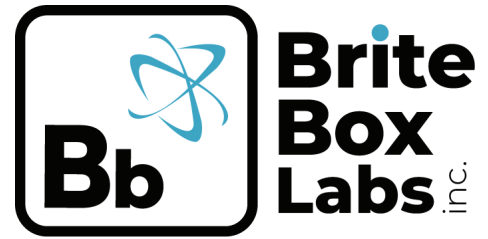
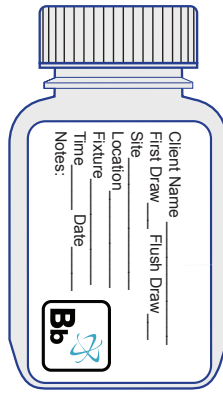


# 1 STEP Testing Kit HEAVY METALS

## Contents:

- One (250ml) Sample Bottle
- One Pre-Paid Return Shipping Label
- 1 Chain of Custody Form
- 1 Plastic Bag

**EPA recommends FIRST-DRAW SAMPLES from all fixtures used for consumption and prioritizing sampling high-risk fixtures.**



**RESULTS IN  
5 BUSINESS DAYS**  
after sample is  
received at the lab

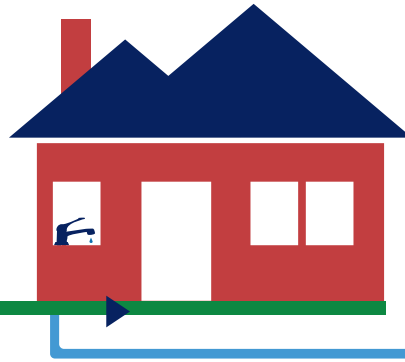
BEND (541) 299-2008  
PDX (503) 912-4860  
Briteboxlabs.com  
20756 High Desert Court - Suite 6  
Bend, OR 97701

## Step 1 CHOOSE SAMPLE METHOD

### A: FIRST-DRAW SAMPLE



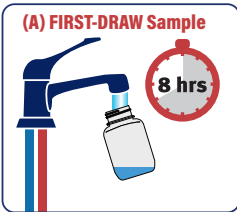
Identify potential heavy metals **IN** the fixture. First-draw samples are intended to test the water as it has been sitting in your home's pipes, typically overnight.



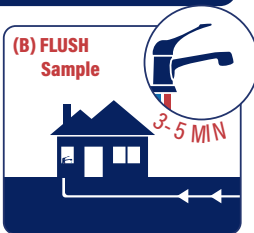
### B: FLUSH SAMPLE

Identify potential heavy metals **BEHIND** the fixture. Use this method to test the water further upstream from the fixture, including the source and any distribution plumbing (city or well). Different situations require different amounts of flush time, depending on distance of the faucet from the source.

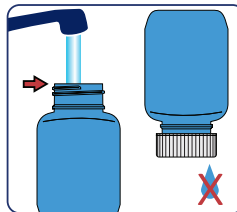
## Step 2 TAKE THE SAMPLE



**(A) FIRST-DRAW Sample**  
Do not run water for at least 8 hours. Collect water in supplied bottle immediately as it first comes out of the faucet. Fill bottle completely to top lip.

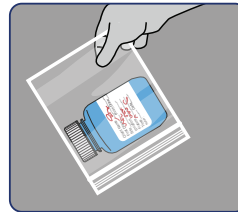


**(B) FLUSH Sample**  
Before taking the FLUSH sample, flush the pipeline in your structure completely. Run water for at least 3-5 minutes, or until the temperature is constant.

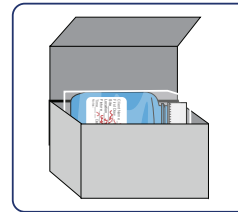


Bottle must be filled completely for a successful analysis. Make sure cap is tight so that water does not leak during shipping.

## Step 3 SEND THE SAMPLE



Fill out label on the sample bottle. Place bottle in provided plastic bag and check for leakage.



Place sealed bag in the box for shipping. Check again to be sure the bottle is sealed and does not leak.



Place the return shipping label (included) on the box and send! We will reach out to you by email with results.

## Chain of Custody

Testing at Britebox Labs requires you to agree to our terms and conditions. Your signature below indicates that you agree to these terms. See reverse for terms and conditions.

				LAB USE ONLY	
Name:				Received By:	
Sampling Address:				Time:	
City:	State:	Zip:		Date:	
Billing Address: <small>(if different from Sampling Address)</small>				Notes:	
Email:	Location:				
Signature:	Phone:				
	Date:				

# Brite Box Labs Terms and Conditions

## 1 - ACKNOWLEDGMENT OF TESTING REQUEST AND TERMS AND CONDITIONS

This is to acknowledge receipt of your ("Client") request for testing and analysis of your sample by Britebox Labs inc. ("BBL"). Please sign and return this agreement at your earliest convenience.

If the terms and conditions contained in this acknowledgment (the "Agreement") differ in any way from the terms and conditions of Client's request, this Agreement shall be construed as a counteroffer and shall not be effective as an acceptance of such request unless Client assents to the terms and conditions contained herein, which shall constitute the entire agreement between the parties. Client's execution of this Agreement by signing in the space provided below shall conclusively establish Client's assent to the terms and conditions contained in this Agreement. If Client fails to execute this Agreement and does not object in writing to the terms and conditions contained herein within ten (10) days after receiving this Agreement, Client's subsequent delivery of its sample for testing shall constitute Client's assent and agreement to the terms and conditions contained in this Agreement. No additions to or modification of any of the terms and conditions herein shall be effective unless made in writing and signed by both parties. No employee of BBL is authorized to change these terms and conditions orally. Once Client has signed this Agreement, the terms and conditions herein will be incorporated by this reference into any subsequent request for analysis and testing made by Client.

1. **Charges and Price.** Testing services requested by Client are charged at the rates set forth on the BBL Price List. BBL reserves the right to change its pricing schedule at any time prior to delivery of Client's sample to BBL for testing, or prior to the time that BBL personnel arrive at the location specified by Client for on-site testing, as the case may be.

2. **Terms of Payment.** Payment in full for requested testing and analysis is due at the time Client's sample is delivered to BBL for testing, or at the time BBL personnel arrive at the location specified by Client for testing on site, as the case may be, unless the parties otherwise agree in a writing signed by BBL and Client. If BBL and Client agree in a writing signed by both parties that charges for testing services will instead be invoiced under an open account agreement, then the terms of payment are net fourteen (14) days from the date of BBL's invoice. Accounts that are 30 days past due will incur 1.5% per month on all past due sums until paid in full. Client agrees to pay the interest as a service charge. BBL shall also have the right, among other remedies, to terminate this Agreement or suspend further performance under this or any other agreement with Client if Client fails to make any payment when due, including withholding testing reports until payment is made.

3. **Delivery and Testing.** BBL will provide the requested testing and analysis of samples provided by Client in accordance with the testing procedures and guidelines established by the Oregon Environmental Laboratory Accreditation Program (ORELAP), as well as procedures set forth in the BBL Quality Manual (QM) and BBL's Standard Operating Procedures.

4. **Client Sample for Testing and Analysis.** Client is responsible for providing BBL personnel access to the materials to be sampled. Client must provide BBL with at least three (3) business days' notice of a request for a sample to be tested. Client must provide information on what type of product will be sampled - for example, flower, concentrates or edibles - the size of batch needed to be tested, and the day that the sample will be taken. Any requests for sampling and testing that fall outside of these parameters are subject to "Rush Processing" charges. It is Client's responsibility to inquire regarding any "Rush Processing" charge prior to submitting its sample to BBL for testing and analysis. Client is responsible for all materials until a sample has been pulled by BBL personnel. BBL is not responsible for samples that are rejected because of holding time or improper preservation or storage before samples are pulled by BBL personnel. BBL reserves the right to refuse testing and analysis of samples that it suspects may not be representative of the test material. Samples provided to BBL by Client for testing and analysis are retained for seven (7) days after testing, and then disposed of. If BBL determines that the sample provided by Client to BBL for testing and analysis will not yield valid data for any reason (including but not limited to sample preservation, improper sample containers, or samples that require modification of our normal procedures) samples will not be accepted and BBL will notify Client of such determination.

5. **Limited Warranty, Limitation of Liability.** BBL gives no warranty, express or implied, or of fitness for a particular purpose, in connection with its analytical testing, sampling, or reporting. BBL makes no warranty whatsoever with respect to testing results. BBL's sole warranty is that its testing will be conducted in a manner that is consistent with BBL's Quality Manual (QM), BBL's Standard Operating Procedures, and in compliance with all Oregon Environmental Laboratory Accreditation Program (ORELAP) and ISO 17025 guidelines and any applicable rules and regulations provided by Oregon Law. No representative of BBL has authority to offer any warranty to Client, either verbally or in writing, that is not set forth in this Agreement. Any liability of BBL to Client or any third party shall be limited to the cost of analysis charged to Client for testing of the batch in question. In no event shall BBL be liable to Client for any exemplary, punitive, indirect, incidental, special, or consequential damages arising from or in any way connected with its performance or failure to perform under the Agreement.

6. **Confidentiality.** BBL will use commercially reasonable efforts to treat all information regarding work performed for Client as proprietary and confidential. Client information will be released only to persons listed on the Client Information Form, unless test results have failed. Under Oregon Law, BBL is required to notify the state authority of failed test results. It is Client's responsibility to notify BBL in writing of any changes to persons listed on the Client Information Form. Reports of testing and analysis results are provided only to the Client or those designated by the Client unless otherwise required by law. Client agrees not to use Reports or testing results provided by BBL in any manner that may harm the reputation or business of BBL. Client may not publish the name of BBL without written approval from BBL.

7. **Attorney Fees.** In the event suit or action is instituted by either party to enforce any of the provisions hereof, the losing party shall pay to the prevailing party such sum as the court or arbitrator may adjudge reasonable for attorney's fees incurred by said prevailing party in said suit or action, and in the event any appeal is taken from the decision of the trial court, such further sum as may be affixed by the appellate court as reasonable attorney's fees for the prevailing party.

8. **Collection Costs.** Collection fee may be added to the account if it is assigned to an agency. Fee if applied is 35%. Client agrees to pay all of BBL's collection costs, including reasonable attorney fees.

9. **Entire Agreement.** This Agreement (including any documents and instruments referred to in this Agreement) constitutes the entire agreement and understanding of the parties with respect to the subject matter of this Agreement and supersedes all prior understandings and agreements, whether written or oral, among the parties with respect to such subject matter.

10. **Governing Law and Venue.** The terms of this Agreement shall be governed and construed according to the laws of the State of Oregon and the parties consent to the jurisdiction of courts of the State of Oregon with respect to any action or suit brought to enforce the terms of this Agreement.

11. **Assignment.** BBL may assign or transfer this agreement and may use subcontractors from time-to-time to conduct its work. Client shall not assign its rights or delegate its duties hereunder without BBL's approval. Any assignment or delegation without BBL's approval will be void.

12. **Counterparts.** This Agreement may be executed in multiple counterparts, each of which shall be deemed an original, and all of which together shall constitute one and the same document.